



# Revenue Department News

**News No.** : 34/2018

**Date** : 1<sup>st</sup> June 2018

**Subject** : The Director-General of the Revenue Department has a policy to utilise digital technology in order to increase the efficiency of tax collection and taxpayer services and to achieve a Digital RD goal by 2020

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**Mr. Ekniti Nitithanprapas, Director-General of the Revenue Department** chaired the mid-year Revenue Department's executives meeting/seminar on 1<sup>st</sup> June 2018 at Bangkok Marriott Marquis Queens Park, Bangkok.

He gave the policy on the Revenue Department's future direction. The meeting/ seminar was broadcasted to 20,000 officers and staffs of the Revenue Department.

He emphasised on the need of the organisation to adapt to the digital age and support the government's Thailand 4.0 policy by introducing digital technology to work operations (referred to as "digital transformation") to improve tax collection efficiency as well as to enhance good customer service. The Department aims to become Digital RD by 2020. Measures such as use of e-filing, e-Tax Invoice and e-Receipt will facilitate the process of filing tax returns, and issuing tax invoice and receipt. Furthermore, the country's competitiveness especially the ease of doing business will be enhanced.

He aimed to use data analytics in tax administration such as tax forecasting, tax collection and risk management and tax audit, in particular the risk based audit system which would help to reduce the audit time. Officials and staffs need to increase digital literacy. In terms of tax reform, he focused on the development of tax laws and tax collection process to meet the current economic and social situation as well as international standards. The tax payment process must be clear, transparent and convenient. Costs must be minimized for both taxpayers and the Revenue Department. Moreover, the Revenue Department must cooperate with leading international organisations such as OECD in order to exchange knowledge and tax information.

Lastly, he pointed out that every official and staff must have integrity and service mind in accordance with the Revenue Department's vision. In the meantime, the existing policy must be carried on including advising taxpayers and releasing tax measures to support the sustainable growth of the economy and society.

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Public Relations, Office of the Secretary

The Revenue Department 90 Soi Phaholyothin 7, Phaholyothin Road , Bangkok 10400

RD Intelligence Center Tel. 1161