



Revenue Department News

News No. : 41/2019

Date : 10th June 2019

Subject : The Revenue Department sets a goal of being a Good Governance organization and prepares to utilize digital technology in order to increase its efficiency

Dr. Ekniti Nitithanprapas, Director-General of the Revenue Department, chaired the nationwide Revenue Department's executives meeting/seminar during 10th – 11th June 2019 with an objective of affirming the position of a good governance organization by emphasizing on the identity of the Revenue Department **"HAS"**.

1. H : Honesty : Honestly exercise duties with concerns of public interest. Do not demand any private benefit or engage in any activity relating to a conflict of interest.

2. A : Accountability : Be dedicated to official's work and be supportive to colleagues. Never evade the responsibilities.

3. S : Service mind : Always give an assistance to visitors contacting with the Revenue Department with willingness.

Moreover, he also underlined an importance of the strategy **"D²RIVE"** (Digital Transformation, Data Analytics, Revenue Collection, Innovation, Value, and Efficiency). Recently, the Revenue Department has adopted the strategy **"D²RIVE"** which has already been illustrated in multiple projects. For instance, firstly, **"My Tax Account system"** which links taxpayers' information regarding tax deduction such as insurance premium, GPF savings, and donation units under e-Donation system. This allows taxpayers to recheck their deduction information via the system. Secondly, improving e-filing mobile application **"RD Smart Tax"** and using **"Open API"** system which is publicly available for private developers to access and enhance the application. Lastly, introducing **"Big Data"** system to be used for the purpose of risk based audit.

These operations have been vital parts of elevating service quality and increasing efficiency of revenue collection. In the past 8 months (October 2018 – May 2019), the Revenue Department was able to collect revenue 1.22 trillion baht which was 38,015 million baht higher than the target shown on the budget.

In the next stage, the Revenue Department will push forward the projects in line with the strategy **"D²RIVE"**. For example, inviting private sector to collaborate with the department in developing e-Stamp Duty, e-Tax Invoice/e-Receipt, as well as tax fraud risk analysis system. Furthermore, Tax Innovation Lab will be established for the purpose of considering the possibility of utilizing Blockchain to improve service quality.

Finally, he summarized that the efficiency of tax collection can be enhanced by adopting digital technology. With the digital technology, the Revenue Department will be able to modernly formulate a fairer tax collection system. Additionally, the Revenue Department also invited four high-profile speakers—Dr. Gaysada Chansawang, former Deputy Director, Chonburi Hospital, Dr. Panachit Kittipanya-ngam, President, Thailand Tech Startup Association, Dr. Thanachart Ritbumroong, an expert on data analytics, and Mr. Chettaphan Maksamphan, Deputy Director-General, Department of International Organizations, Ministry of Foreign Affairs—to share their experience in the three seminar sessions on the topics of “Good Governance”, “Digital Transformation and Data Analytics & AI” and “Smart Office Smart People”. This aims to urge the executives to drive the Revenue Department to the goal of becoming RD digital.

For further inquiries, please contact officers at any Area Revenue Office nationwide or RD Intelligence Center at 1161.

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