



Revenue Department News

Release No. : 52/2563

Date : 24th August 2020

Re : Revenue Department hails 9 Easy Tax systems as ways to help cut business costs, boost economy and create an easier and fairer tax process

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The Revenue Department highlighted its advanced taxation technologies and services under nine digital systems to provide business operators and taxpayers with easier and more convenient tax management approach and reduce costs and hassle in keeping documents. The Revenue department Tax Advisors also provided advice for business owners, taxpayers and the general public at the panel discussion event “Easy Tax Transforms Your Life” recently at the Grand Diamond Ballroom, Impact Forum, Impact Muang Thong Thani.

Dr. Ekniti Nitithanprapas, Director-General of the Revenue Department, spoke at the opening ceremony of the panel discussion “Easy Tax Transforms Your Life” that: “It is the department’s policy to meet tax revenue targets while applying the right approach to the right segment and providing satisfying services, as part of our D²RIVE strategy. Digital transformation is one key factor in achieving our policy objectives of applying technologies to upgrade work processes and creating innovations to revolutionise all relevant aspects and maximise convenience in tax operations and payments, allowing individuals and business owners to easily complete tax transactions using their fingertips. This will help strengthen Thailand’s overall economy and underline our effort to become a digital organisation.

Technology development to facilitate tax operations and payments took place under the ๙ Digital Transformation initiatives, which are:

1. Tax from Home provides easiest access to tax transactions for businesses and individuals whether they are at home or anywhere else, comprising:

1.1 e-Registration. Internet-based tax return filing registration and submitting relevant documents through e-mail erase the need to go to Area Revenue Branch offices.

1.2 e-Filing. Internet-based tax return filing, with extended filing and payment period, helps the private sector to manage their cash flows to the best effects.

1.3 e-Payment. Electronic tax payment benefits from most commercial banks’ waiver of service fees for e-Filing and e-Payment until 31 December ๒๐๒๐.

1.4 e-Refund. The Revenue Department will refund overpaid tax to individuals and corporations through the convenient, fast and secure PromptPay system.

2. My Tax Account provides a list of allowances and tax privileges for individual taxpayers to examine. Information includes health insurance premiums, e-Donations, contribution to the Government Pension Fund, and contribution to the Social Security Fund. This will reduce the burden of keeping documents and speed up personal income tax return filing and tax refund.

3. **e-Donation** developed to store donation information of organisations and allow donors to use their tax deduction right without having to keep donation receipts. Taxpayers can check their donation information at My Tax Account section on the Revenue Department’s website.

4. **Open API** allows startups to connect their systems with the Revenue Department’s system to facilitate taxpayers’ online tax return filing and tax payment, now available through iTAX and noon platforms.

5. **RD Smart Tax Application** is a life-improving app that makes taxation easier. It provides news, tax knowledge, online tax return filing service, and maps for The Revenue Department agencies nationwide. It can be downloaded from App Store and Google Play.

6. **VRT on Blockchain** is the world’s first mobile app-based tax refund for tourists system equipped with the Blockchain technology to connect information from public and private organisations, making VAT refund for tourists so fast and easy that they do not have to queue up.

7. **e-Tax Invoice & e-Receipt** include electronic tax invoice, debit note, credit note and receipt with digital signature. It helps decrease costs and time for business operators to prepare and submit these documents.

8. **e-Withholding Tax** applies when payment is made to domestic or foreign recipient. The system automatically submits information and tax at the same time as the payment is made through commercial bank providing this service. This will help shorten the process and reduce costs and tax required, and supporting documents can be inspected on the Revenue Department’s website.

9. **e-Stamp Duty** is internet-based stamp duty payment system for electronic instruments, providing enhanced convenience while reducing hassle and saving time. It also supports the government’s National e-Payment policy and makes e-Business practice more agile and efficient.”

Dr. Ekniti said: “These nine services initiatives will be implemented in all relevant aspects, including amendment to relevant laws, so as to achieve better services based on the taxpayer-centered mindset in which they are entitled to convenient services for maximum satisfaction. The Revenue Department is committed to fostering the development of services that are linked to the tax ecosystem through different platforms, and aims for 100% adoption of all our electronic services within three years.

“The period for personal and corporate income tax return filing and payment for tax year ๒๐๑๙ will end this month, so income earners are encouraged to file tax returns through electronic system on the Revenue Department’s website www.rd.go.th. For more information please contact RD Intelligence Center on 1161 or The Revenue Department offices nationwide.”
