The Revenue Department revealed that there was a dramatic increase in taxpayers using the “My Tax Account” system. For the first 3 months (January – March 2021), the number of users was 1,346,353. With a new and improved service of 9 types of tax allowances provided, along with high security level, it builds trust from taxpayers using the system at www.rd.go.th.

Ms. Sommai Siriudomset, Principal Advisor on Strategic Tax Administration (Energy Industry), a spokesperson of the Revenue Department, revealed that “Now that the Revenue Department has developed an improved version of the “My Tax Account” system, which includes adding information on 9 types of tax allowances, providing pre-filled tax returns without the need to re-fill information for personal income tax returns on P.N.D. 90/91, developing tax refund status checking, and adding a channel to submit supporting documents for faster tax refund. Due to the improved services, the number of taxpayers using the “My Tax Account” system in the past 3 months (14th January 2021 to 31st March 2021) has been increasing significantly, there were 135,424 users in January, 496,189 users in February, and 714,740 users in March. Therefore, the total number of users entering the system in the past 3 months was 1,346,353 users. More importantly, the user is more confident in the information security because the Revenue Department has established One Time Password (OTP) verification for every access. As a result, taxpayers use the “My Tax Account” system more and it is anticipated that from now until the deadline of P.N.D. 90/91 filing, which has been extended to 30th June 2021, there will be much more of taxpayers entering the system.”

For further information, please contact the Revenue Department offices nationwide or the RD Intelligence Center at 1161.