



Revenue Department News

News No. : 9/2021
Date : 3rd December 2020
Subject : The Revenue Department received two more awards in the Digital Government Awards 2020 (DG Awards 2020)

The Revenue Department of Thailand received Digital Government Awards as a government organization that has outstanding achievement in digital government and an excellent organization in data governance implementation. This is the result of our commitment to develop various convenient, fast, and secured digital services for taxpayers, and make their tax transactions simple anywhere and anytime, transitioning to the full-fledged digital Revenue Department.

Dr. Ekniti Nitithanprapas, the Director-General of the Revenue Department, revealed that, “The Digital Government Development Agency (Public Organization) has surveyed for the readiness level for the digital government from 1,926 government organizations in Thailand in 2020. The Revenue Department is one out of ten organizations receiving the Digital Government Awards, which are given to government organizations that commit to develop digital services and achieve outstanding performance. In addition, the Revenue Department received another award as an excellent organization in data governance implementation. This awards reception is the result of the Revenue Department’s usage of Digital Transformation strategy to transform its business processes to digital, with taxpayer-centric approach, as follows:

Tax from Home allows business sectors and citizens to access tax transactions in all dimensions, in the easiest way, no matter where they are.

My Tax Account/e-Donation Accounts that provide a list of tax allowances and tax privileges such as health insurance premiums, donations through e-Donation system, contribution to the Government Pension Fund, and contribution to the Social Security Fund.

Aree Chatbot AI assistant for taxation that can answer tax enquiries, provide suggestions, and find solutions for taxpayers in a convenient, fast, and efficient way.

Open API Opportunities for start-ups to participate and connect with the Revenue Department, to make tax filing and payment become easier for taxpayers, regardless of their tax knowledge.

VRT on Blockchain The first VAT Refund for Tourist system in the world that leverages Blockchain technology.

e-Tax Invoice & e-Receipt Tax invoices, including debit notes, credit notes, and receipts in electronic format, equipped with Digital Signature, which reduce cost and time for entrepreneurs in creating and remitting tax invoices in the new format.

e-Withholding Tax is an electronic withholding tax system. When payers pay income to their payees inside and outside of the country, information and withholding tax will be submitted to the e-Withholding Tax system along with their payments via banks that provide e-WHT. This can substitute their paper submissions and reduce procedures, costs, and taxes. They can also check the evidences at any time.

e-Stamp payment for stamp duties via the internet.

Digital Tax Literacy aims to develop knowledge and understanding about taxation for taxpayers, entrepreneurs, and citizens by collecting online seminars in the form of TAX Station show, which helps updating tax knowledge and knowledge from our partners in the form of video clips and Podcasts. This Webinar is published on the Revenue Department website in order to increase variety, channels, and opportunities for entrepreneurs to access tax knowledge easily.”

Dr. Ekniti Nitithanprapas, the Director-General of the Revenue Department, also added that, “For the excellent organization award in data governance implementation, the Revenue Department gives precedence to data governance implementation, by conforming to the Digital Government Management and Services Act 2019 and the Announcement of Digital Government Development Committee Regarding Good Governance of Public Sector. This is to enhance information management to meet with international standard, create security, prevent digital threats, and assure taxpayers and entrepreneurs in using our electronic services, without worries that their personal information will be threatened or disclosed by unauthorized users. Furthermore, this is to enhance the Revenue Department’s services to full-fledged digital services in the future.”

Dr. Ekniti Nitithanprapas, the Director-General of the Revenue Department, stated in the end that, “Using the D²RIVE strategies to drive the organization until it receives the awards confirms the achievement of the works mentioned above. Moreover, in last September, the Revenue Department was awarded the Highest Level of Public Sector Excellence Award for 2020 and four more Public Sector Excellence Awards, from the Office of the Public Sector Development Commission, manifesting its operational excellence. The Revenue Department still keeps moving forward to develop and enhance its services continuously, to provide new experiences in tax payment with simplicity, convenience, speed, and fairness, and to promote private sector competition altogether.”

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