



Revenue Department News

News No. : 23/2019
Date : 15th February 2019
Subject : Personal Income Tax Refund

The Revenue Department of Thailand has come up with an innovation to better serve the public, which is the improvement of personal income tax refund process so that direct deposit of personal income tax refund can be made via PromptPay. The purpose of this improvement is to facilitate taxpayers by reducing the time needed to travel to deposit the checks into their accounts, reducing the waiting time for the checks to be delivered, solving the problems of undelivered/lost checks, and reducing the public cost of issuing and mailing the refund checks. However, some taxpayers are not willing to have their personal income tax refunds directly deposited into their accounts via PromptPay at the moment. In that case, the taxpayers can bring the notice of personal income tax refund that the Revenue Department mails to them, along with their ID cards or any proof of identification, to receive their tax refunds at the bank, within the date specified in the notice.

Mr. Vinit Visessuvanapoom, Director of the Tax Collection Standards Division acting as a Deputy Spokesman of the Revenue Department, said that in the case that a foreign taxpayer receives the notice of personal income tax refund from the Revenue Department but cannot go to the bank by himself/herself because he/she has gone out of the country, the taxpayer can assign a lawful representative to act on his/her behalf. The representative has to bring the notice of personal income tax refund sent from the Revenue Department by mail, along with the proof of lawful representation, to receive the tax refund at a Krungthai Bank PCL branch, within the date specified in the notice.

Such process is also applied for the other cases that the taxpayer cannot go to get the tax refund at the bank by himself/herself and has a lawful representative, such as the case that the taxpayer is deceased, disabled, incompetent, or quasi-incapable. Regardless of the nationality of the taxpayer, he/she can assign a lawful representative to act on his/her behalf.

For a group of persons, ordinary partnership, community enterprise, or undivided estate, the director or manager of the group of persons, ordinary partnership, community enterprise, or undivided estate can also bring the notice of personal income tax refund sent from the Revenue Department by mail, along with the proof of lawful representation, to receive the tax refund at a Krungthai Bank PCL branch, within the date specified in the notice.

The Krungthai Bank PCL will improve the system so that it can serve those taxpayers, starting from 25th February 2019.

For further queries, please contact any Revenue Office nation-wide, RD Intelligence Center at Tel. 1161, or the Customer Service Center of the Krungthai Bank PCL at Tel. 0 2111 1111

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